# **COOKIE POLICY**

# **1. WHY DO WE NEED THE POLICY?**

#### **1.1. General Provisions**

The terms of this Cookie Policy (hereinafter "Policy") shall apply to the Website.

The purpose of this Policy is (1) to inform about the list of cookies used and automatically downloaded to the User's device; and (2) to notify about the purposes of installing and using such cookies, as well as about the duration of their storage/installation on the User's device; and (3) to inform the User about the ways of disabling Cookies and/or their removal from the device

Each User shall be entitled to review the text of this Policy at the following link: https://www.fanfanbakery.ru/upload/cookies-policy-en.pdf.

The information specified by this document shall constitute an integral part of the Website Privacy Policy, which is available for the User at the following link: https://www.fanfanbakery.ru/upload/policy-en.pdf.

If the User has any questions about this Policy and/or the operation of cookies, he or she can address his question to the Copyright Holder as follows:

by sending a corresponding request letter to the e-mail address: fanfan@fanfanbakery.ru

If the User does not agree with the terms of the Policy and / or certain terms of the Policy are not clear to him, the User shall be obliged to stop using the Website immediately.

# **1.2. Definition of Terms**

"**Cookies**" means mainly small pieces of data that are stored on the User's computer, tablet, mobile phone or other device and allow to record certain information at any visit to the Website, interaction with services, applications, tools, as well as sending and receiving messages, in order to identify the User regardless of the device used by him

"User" means a legal or natural person who uses the Website and/or who obtained access to it.

"Copyright Holder" means the following entity in whose name the Website is registered:

LLC "FFB", BUILDING 3A, TULSKOE HIGHWAY, VENYOV, PHONE +7 (499) 290 90 90

"Website" means an information item on the Internet, a resource of web pages (documents) that are united by a common subject and interconnected by links. It is registered to the Copyright Holder and is necessarily linked to a specific domain, being its address. This Policy has been developed for the following website: www.fanfanbakery.ru.

# 2. WHAT ARE COOKIES USED FOR?

#### 2.1. Purposes of Use

The Copyright Holder shall use Cookies for the following purposes:

- (1) to save information about the User during his using the Website.
- (2) for operation of certain sections/pages of the Website (where the Cookies use is crucial).
- (3) to improve the Website usability and navigation on it.
- (4) to improve the interaction between the Website and the Users.
- (5) to improve the quality of service and ensure maximum convenience and comfort of the Users when using the Website.

# **2.2. Types of Information Collected**

The Copyright Holder shall not use Cookies to identify Users, but solely to determine the ways of the how Users using the Website.

By means of Cookies, the Copyright Holder can collect the following information on the Users:

- (1) IP address, type of the browser and the device from which the login to the Website is effected; and
- (2) operating system and data on the Internet provider; and
- (3) information on the country from which the login is effected; and
- (4) the date and time of the Website visit, as well as the possible number of clicks performed by the User.

# **3. WHAT COOKIES SHALL BE USED**?

According to standard classification, at the moment there are following types of Cookies:

- (1) *Technical cookies*. They are necessary for continuous and reliable operation of the Website. Disabling this type of cookies may restrict the User's access to certain functionality of the Website.
- (2) Session cookies. They are temporary and they store information about the User's activity in the browser within one session (i.e. until the User closes such a browser).
- (3) *Statistical cookies.* They are needed to track the pages / sections of the Website visited by the User, as well as to identify possible errors in the operation of the Website. The information collected about the Users of this type of cookies is anonymous and is necessary for effective maintenance and updating of the Website, as well as for providing targeted content to the User.

While its operation, the Website uses the following cookies belonging to the Copyright Holder: *technical and session cookies* 

# 4. HOW TO DELETE/DISABLE COOKIES?

# 4.1. General Provisions

When logging in to the Website, the User shall give his consent to the Cookies use by the Website as follows:

# *by clicking the "Clear" link in the pop-up window*

Each User at any time can disable the operation of Cookies on the device from which he or she logged in the Website, and/or delete previously downloaded Cookies on the device. If the User has no intention to disable the Cookies operation and/or to delete previously downloaded Cookies, no additional actions are required from the User in this case.

Please note that the Copyright Holder shall do his best to ensure that the use of the Website is available to the User without downloading any Cookies. However, the Copyright Holder shall not guarantee that such Cookies will not be downloaded at all, due to the technical and functional features of the Website.

Cookies can be stored on the User's device from several hours to several days or years, depending on the type of Cookies downloaded/used.

# 4.2. Procedure for Disabling Cookies

The User can disable the Cookies operation on the Website by performing the following:

by selecting the "Settings" section, then the "Privacy" section and revoke consent to the cookies operation

The User can also disable the Cookies operation and/or delete them at all by changing the settings of his browser (in this case it is also possible to delete/disable cookies installed by other websites):

- (1) For Google Chrome, it is necessary to change the browser settings and configuration according to the following instructions on the link: https://support.google.com/chrome/answer/95647?co=GENIE.Platform%3DDesktop&hl=r u.
- (2) For *Firefox*, it is necessary to change the browser settings and configuration according to the following instructions on the link: https://support.mozilla.org/ru/kb/uluchshennaya-zashita-ot-otslezhivaniya-v-firefox-?redirectlocale=en-US&redirectslug=enable and-disable-cookies-website-preferences.
- (3) For *Internet Explorer*, it is necessary to change the browser settings and configuration according to the following instructions on the link: https://support.microsoft.com/ru-ru/help/17442/windows-internet-explorer-delete-manage-cookies.

(4) For *Safari*, it is necessary to change the browser settings and configuration according to the following instructions on the link: https://support.apple.com/ru-ru/guide/safari/sfri11471/mac.